



BUSINESS PLAN 2023 - 24

CHIEF EXECUTIVE'S FOREWORD

I attach the Northern Ireland Police Fund's business plan for 2023-24. Since its establishment in 2002, the Northern Ireland Police Fund (the Fund) has made a difference to the lives of current and former police officers and their families where they have been injured or have been murdered as a result of terrorist attacks. The relevance of the Fund has not diminished as officers in the Police Service of Northern Ireland continue to face the risk of injury or death through terrorist acts. Therefore, the ability of the Fund to provide meaningful, sympathetic and timely assistance remains paramount today as it did in 2002.

The past number of years have been remarkable for, not just the Fund, but wider society, with the evolving challenge of working in the context of post the Covid-19 pandemic and a cost of living crisis. These events have had a huge impact on all aspects of life, not just in Northern Ireland but around the world. However, the Fund has continued to support beneficiaries' through-out and remains determined to continue to do so. The dedication of staff of the Fund who are determined to make a difference to the lives of injured or bereaved beneficiaries', in line with the NIPF Regulations 2016, is demonstrated through the provision of a range of services including disability and bereavement support, wheelchairs and other disability adaptations, carers respite breaks and educational bursaries for dependents. The Fund has also been able to financially assist some of the organisations which it normally supports to maintain contact with their members even where their normal activities have been greatly curtailed.

The Fund has continued to support beneficiaries' with a variety of needs, including those who suffer from financial hardship, and we maintain our commitment to provide timely, measurable and appropriate interventions.

This business plan reflects our intentions to seek to develop and improve the way we do business going forward whilst maintaining our focus on the changing needs of our clients and to ensure that we continue to support those most in need. In doing so we have aligned the plan to the wider Government intentions as outlined in the

Programme for Government including enabling and assisting clients, where appropriate, to remain in their own homes. The business plan also reflects the objective of the Department of Justice to ensure a safe community where we respect the law and each other.

It is a fact that members of the Fund's staff are faced regularly with dealing with the effects on families living with the consequences of terrorist violence. This includes the physical, psychological and emotional issues associated with each client's unique circumstance and history. The Fund will continue to seek to ensure that there is an appropriate level of investment in its staff to ensure they have the tools not only to deliver a service but also to keep them safe and secure in the work that they do. There will be a challenge for the Fund going forward in the uncertainty which exists around the effect of the pandemic and the ensuing cost of living crisis and this inevitably will impact on the delivery of the plan and the way in which we deliver services to our clients.

Finally, I wish to pay tribute to my Board and the staff of the Police Fund. It is through the dedicated and tireless work of this excellent team of people that the Fund is able to continue to deliver a professional, efficient and caring service which is responsive and appropriate to the needs of our clients.

Kelly Robinson

Chief Executive

Northern Ireland Police Fund

RESOURCING THE PLAN

The Fund receives all its monies through Grant-in-Aid from the Department of Justice. The Board is determined that funding is retained for those people who are in most need of our help – our clients.

The Board acknowledges the support which is offered by way of advice and guidance from those within its Sponsor Division, the Department's Financial Services Division and more generally from others throughout the DOJ.

The Draft Opening Budget Allocation for 2023/24 is £1,495k Non-ring-fenced Resource DEL Resource and £182k Capital DEL. The Fund is aware of the increasing competition for resources from the pot of public funds but it remains our priority to provide adequate and relevant support to our clients.

A breakdown of the Fund's finance is laid out on the following page.

BUDGET FORECAST 2023-24	
Pay	
Salaries	£264,000.00
Total	£264,000.00
Receipts	
Seconded staff salaries	-
Total	-
Non Pay – Running Costs	
Travel and Subs	£12,000.00
Accommodation	£19,000.00
Communication and IT	£24,000.00
Training and Development	£6,000.00
Office Services	£12,000.00
Professional Costs	£48,000.00
Total	£121,000.00
Non Pay – Other	
Client and Organisation Grants	£1,110,000
Total	£1,110,000
RESOURCE BUDGET TOTAL	£1,495,000.00
Capital	
Capital – Grants Management System	£80,000
IFR16 – Lease Capitalization (Office Accommodation)	£102,000
CAPITAL TOTAL	£182,000
BUDGET TOTAL (Resource & Capital)	£1,677,000.00

Business Plan 2023/24 Targets and Performance

STRATEGIC PRIORITY – Client Focus				
	Objective and Overall RAG	Outcomes	Target: Individual RAG:	Comment
CF1	Transform and modernise the way NIPF do business by focusing on the changing needs of our clients.	Increased quality of life for clients based on need. Funding delivered to meet Client need.	<input type="checkbox"/> Owner: CEO and HOA By 31 March 2024 to have completed a data analysis of client profile.	
			<input type="checkbox"/> Owner: CEO and HOA Monitor caps and grant levels in the light of changing circumstances	
CF2	Identify gaps in support schemes and align support to those most in need.		<input type="checkbox"/> Owner: Board and CEO By 31 March 2024 to report on the way forward in meeting future client needs.	
CF3	Maintain the confidence of our clients.	Fair distribution of grants across schemes. Fair distribution of grants to clients in need.	<input type="checkbox"/> Owner: CEO and HOA Maintain contact with funded Organisations to monitor need.	
			<input type="checkbox"/> Owner: HOA and Assessment Officers By 31 st March 2024 to make at least one contact (visit or telephone call if client does not wish a visit) with 100% of clients within a 12 month period.	
CF4	Ensure timely delivery of high quality services within the resources available	Client needs are met. Efficient assessment and processing of cases.	<input type="checkbox"/>	
			<input type="checkbox"/> Owner: HOA and Assessment Officers To turnaround 90% of claims under General Support and/or Individual Support within two months from receipt of application/quotes to letter of offer.	

			<input type="checkbox"/> Owner: HOA and Assessment Officers To turnaround 90% of claims under Educational Bursaries and/or Carers Respite Breaks within 15 working days from receipt of application/supporting documentation to letter of offer.	
			<input type="checkbox"/> Owner: HOA and Assessment Officers To maintain 95% satisfaction rate from client questionnaires and report outcomes to Board.	
			<input type="checkbox"/> Owner: All staff To respond to appeals within one month.	

STRATEGIC PRIORITY – Governance and Finance				
	Objective and Overall RAG	Outcomes	Target: Individual RAG:	Comment
GF1	Maintain costs in line with agreed budgets	Service Delivery within budget.	<input type="checkbox"/> Owner: CEO and Office Manager Budget allocation and profile agreed by 31 July 2023	
			<input type="checkbox"/> Owner: CEO and Office Manager All returns (including monitoring rounds) to be completed within DOJ timescales.	
			<input type="checkbox"/> Owner: CEO and Office Manager Annual report and accounts prepared and published in line with agreed timescales.	
			<input type="checkbox"/> Owner: CEO and Office Manager To remain within budget with no overspends.	

GF2	Embed robust governance arrangements	<p>Governance arrangements which effectively manage the requirements of good governance balanced between independence and accountability.</p> <p>The Fund operates within guidance of 'Managing Public Money NI'.</p>	<input type="checkbox"/> Owner: CEO By 31 st March 2024 to review finance, governance and risk framework.	
			<input type="checkbox"/> Owner: CEO & Office Manger Business cases and papers for governance meetings are provided to the Department to agreed time scales and in line with the MSFM.	
			<input type="checkbox"/> Owner: CEO To ensure business is conducted in line with Audit recommendations with any P1s being addressed within allocated timescales.	
			<input type="checkbox"/> Owner: CEO By 31 March 2024 to ensure appropriate contracts are in place in line with government procurement procedures.	
			<input type="checkbox"/> Owner: All staff To support the delivery of the DOJ aim for payment of all invoices within 10 days and 100% within 30 days.	
GF3	Ensure effective Board meetings	<p>Arrangements which ensure that Board meetings are arranged on a regular basis to meet the needs of the Fund most effectively.</p>	<input type="checkbox"/> Owner: CEO Papers for meetings are issued at least one week in advance of meetings.	

STRATEGIC PRIORITY – Learning and Development				
	Objective and Overall RAG	Outcomes	Target: Individual RAG:	Comment
LD1	Ensure we have the right skills and staff resource to support delivery of business objectives	Staffing structure and skills which meets business needs.	<input type="checkbox"/> Owner: CEO On line training for staff through CAL in key areas	
LD2	Ensure the safety and security of staff	No significant staff health and safety or security incidents.	<input type="checkbox"/> Owner: CEO and HOA Ensure staff receives health and safety training.	
LD3	Effective staff management	Sickness absence levels	<input type="checkbox"/> Owner: All staff To follow performance management and sickness absence procedures.	
			<input type="checkbox"/> Owner: Management Review sickness absence levels on a monthly basis.	

STRATEGIC PRIORITY – Business Processes				
	Objective and Overall RAG	Outcomes	Target: Individual RAG:	Comment
BP1	Ensure IT systems effectively support the delivery of business objectives	An IT system that is fit for purpose. Accreditation of IT system.	<input type="checkbox"/> Owner: CEO By 31st March 2024 to have reviewed and tested the IT contingency and business continuity plans.	
BP2	Ensure information management and assurance is of the highest standard	No security breaches.	<input type="checkbox"/> Owner: All staff Throughout the year to adhere to information assurance policies and procedures in compliance with GDPR	
			<input type="checkbox"/> Owner: Office Manager To attend DOJ quarterly security managers forum and action items as necessary.	

Green: Achieved or on track

Amber: May or may not be achieved

Red: Not achieved or not on track to be achieved